



SATURN WIRELESS® LLC | ENABLING A WIREFREE WORLD™

PROFESSIONAL SERVICES

 www.saturnwireless.com



**AT&T Alliance Channel
Solution Provider**
PLATINUM ELITE 2020 CHAMPION

Saturn Wireless Offers Best-in-Class Professional Services to Support Customers Globally

Deploying a wireless solution takes planning, experience and trained resources. These elements demand a concrete plan for delivery of equipment, loading of software, personnel training and onsite deployments. With the aim to protect and maximize customer investment in a solution, our certified experts manage any level of complexity and strive to deliver unmatched customer service.



PROJECT MANAGEMENT

Our certified Project Managers work closely with the customers we serve to create a project plan that is in line with the customer's project requirements and develop metrics to analyze success to deliver seamless results.

Our services include:

- Project management
- Orders fulfillment
- Staging & kitting services
- Onsite & remote deployment support
- Detailed reporting
- Device lifecycle management services



DEPLOYMENT SERVICES

Our trained professionals understand that deploying and managing mobile devices can cause significant challenges for enterprises. To ensure successful, flawless and coordinated deployments, we provide end-to-end support.

Our services include:

- National deployment support
- Inventory management
- Deployment scheduling
- Training for customers' IT team
- Staging & kitting services
- Device buyback/ AT&T Trade-in support



STAGING & KITTING SERVICES

Our services are designed to provide a consistent user experience and to mitigate deployment risk by employing best practices and methodologies tailored to each mobile platform, regardless of the level of complexity.

Our services include:

- Data & contacts transfers
- Custom device configuration & device enrollment:
 - Install applications
 - Set-up Apple DEP, Samsung KNOX, Microsoft Azure, etc.
- Mobile Device Management solutions
- Provisioning, testing, activating service
- Kit devices with accessories



DEVICE LIFECYCLE MANAGEMENT

Our program is customized for specific business needs, especially to eliminate costly and time-consuming manual checks by providing customers with reporting of all device details (make, model, serial number, etc.).

Our services include:

- Asset tagging, capture & reporting
- Management of customer inventory
- Device imaging & customization
- Provisioning, testing, activating service
- Kit devices with accessories
- Emergency device replacement
- Device repair & refurbishment
- Project & deployment support
- Domestic & international distribution



To learn more about how Saturn Wireless can partner with you to help you find the right AT&T solution please contact us at: sales@saturnwireless.com or call 201-386-1000